

PRIVACY POLICY

MF3 Group and its related company respect our users and clients' right to online data privacy. We understand that a long-term relationship with customers is built on trust and confidence; hence we remain transparent on how we collect, manage and protect your data identifiable to you (herein referred to as 'Personal Data').

Some webpages within this mobile application may require you to fill a form and provide personal information viz. name, contact number, email address, billing address, and shipping address to access. You are advised to fill in only if you agree with our mobile Privacy Policy as outlined here. We will share your Personal Data with MF3 Group and its related company tasked with managing your Personal Data and only under the provisions of this Privacy Policy.

The duration your Personal Data remains in our database is determined by the following conditions: i) if we are allowed by law, ii) until we cease operations iii) the information remains relevant to our business dealings while we are still in operation iv) we receive a request from you to remove your Personal Data from our database.

DATA COLLECTION

When you: a) create a user account; b) download shareable content; c) send us an email; d) subscribe to our online service; or e) make an online purchase, we may gather personal data from you.

On this mobile application, MF3 Group and its related company may seek the following Personal Data from you: i) your name; ii) your phone number; iii) your email address; iv) your billing address; and v) your shipping address. Without your previous and informed agreement, we will not seek and keep sensitive data such as race, ethnicity, or credit/debit card details in our database.

DATA PROTECTION

Our Personal Data is considered secret, and we protect it with limited access data centres and firewall technology. Your Personal Data is stored and protected in our database or the databases of our service providers. We will not release your Personal Data to any other parties without your express agreement, unless required by law. All of the following processing can take place anywhere in the world.

Some pages may include an e-commerce feature that requires you to make a payment. The payment button will take you to a secure third-party payment processing service like Paypal to complete the transaction. The sensitive and financial information you gave to the payment processor will not be accessible to us.

DATA USE

MF3 Group and its related company will only use your information to create a profile for you, conduct a transaction, assess client history and customer service performance, send appropriate communication emails, and enhance our services. From time to time, we may also send out announcements and promotional materials. You can opt out of getting these communications by contacting us at enquiry@qbeep.com.

RECORD RETENTION

Your personal information will be kept in our database for the following periods of time: i) as long as we are permitted by law, ii) until we stop operating. iii) while remaining in operation, the information is relevant to our business relationships iv) you request that your personal information be removed from our database.

PERSONAL DATA MANAGEMENT

You have the right to access, amend, add, and delete the personal data you have supplied to us in accordance with applicable data privacy regulations. You also have the option of having your personal information fully removed from our system. Please send an email to enquiry@qbeep.com with your request. To complete the removal, we may need additional verification from you.

IP ADDRESS AND COOKIES

Your (visitor or user's) IP address, which can be used to uniquely identify you, is not stored by MF3 Group and its related company. To gain a general overview and statistics on our web mobile application traffic, we may use IP addresses. Cookies are not used on our web mobile application.

MF3 Group and its related company reserve the right to change and modify this Privacy Statement at any time, and we will post any latest modifications or amendments here.