

PRIVACY POLICY

EW Global and its affiliated companies value your privacy and are committed to protecting your personal data. We recognize that trust and transparency are the foundation of our relationship with users and clients. This Privacy Policy explains how we collect, manage, and protect personally identifiable information (“Personal Data”).

By using our mobile application, you agree to the terms outlined in this Privacy Policy.

1. DATA COLLECTION

We collect Personal Data when you:

- **Create a user account**
- **Download shareable content**
- **Contact us via email or customer service**
- **Subscribe to our online services**
- **Make an online purchase**

The types of Personal Data we collect may include:

1. Name
2. Phone number
3. Email address
4. Billing address
5. Shipping address

We do not collect or store sensitive data such as race, ethnicity, or credit/debit card details without your explicit consent.

2. DATA USAGE

NXG Global and its related companies use your Personal Data for:

- Creating and managing your user profile
- Processing transactions and tracking purchase history
- Providing customer support and service improvements
- Sending transaction confirmations, updates, and relevant communications
- Delivering promotional materials and announcements (you may opt-out at any time by contacting smfd.enquiry@nxg-global.com)

3. DATA PROTECTION

We take data security seriously and employ strict measures, including:

- Secure data centers with firewall technology
- Limited access controls to prevent unauthorized access

- Encryption and secure third-party payment processing for financial transactions

Personal Data is stored in our databases or those of our service providers and will not be shared with third parties without your consent, except as required by law.

4. PAYMENT PROCESSING

Some features in our mobile application may include e-commerce transactions. Payments are processed securely through third-party services (e.g., ipay88), and we do not store or have access to your financial information.

5. RECORD RETENTION

Your Personal Data will be retained based on the following conditions:

- As long as permitted by law
- Until EW Global ceases operations
- As long as the information remains relevant to our business dealings
- Until you request deletion of your Personal Data

6. PERSONAL DATA MANAGEMENT

You have the right to:

- Access, modify, or delete your Personal Data
- Request complete removal of your information from our database

To exercise your rights, please send an email to smfd.enquiry@ew-global.com. Additional verification may be required to complete the request.

7. IP ADDRESS AND COOKIES

NXG Global does not store or track IP addresses to identify users. However, we may use general IP data for traffic analytics. Our mobile application does not use cookies.

8. POLICY CHANGES

NXG Global reserves the right to modify this Privacy Policy at any time. Any updates will be posted on this page. We encourage users to review this policy periodically for any changes.

For further inquiries, please contact smfd.enquiry@ew-global.com.

LEGAL DISCLAIMER

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All information contained in SmartMFdealers app is intended for **informational and educational purposes only**. It is not intended nor suited to be a substitute for **professional medical treatment or medical advice**.

We strongly encourage you to **consult with your physician or a medical professional** regarding any medical condition or health-related questions you may have.
